



First Due: Administration Training & Orientation

Going a little deeper



Mission

MDHHS provides services and administers programs to improve the health, safety, and prosperity of the residents of the state of Michigan.

Disclosure

The presenter has no actual or potential conflicts of interests in relation to this presentation to disclose.



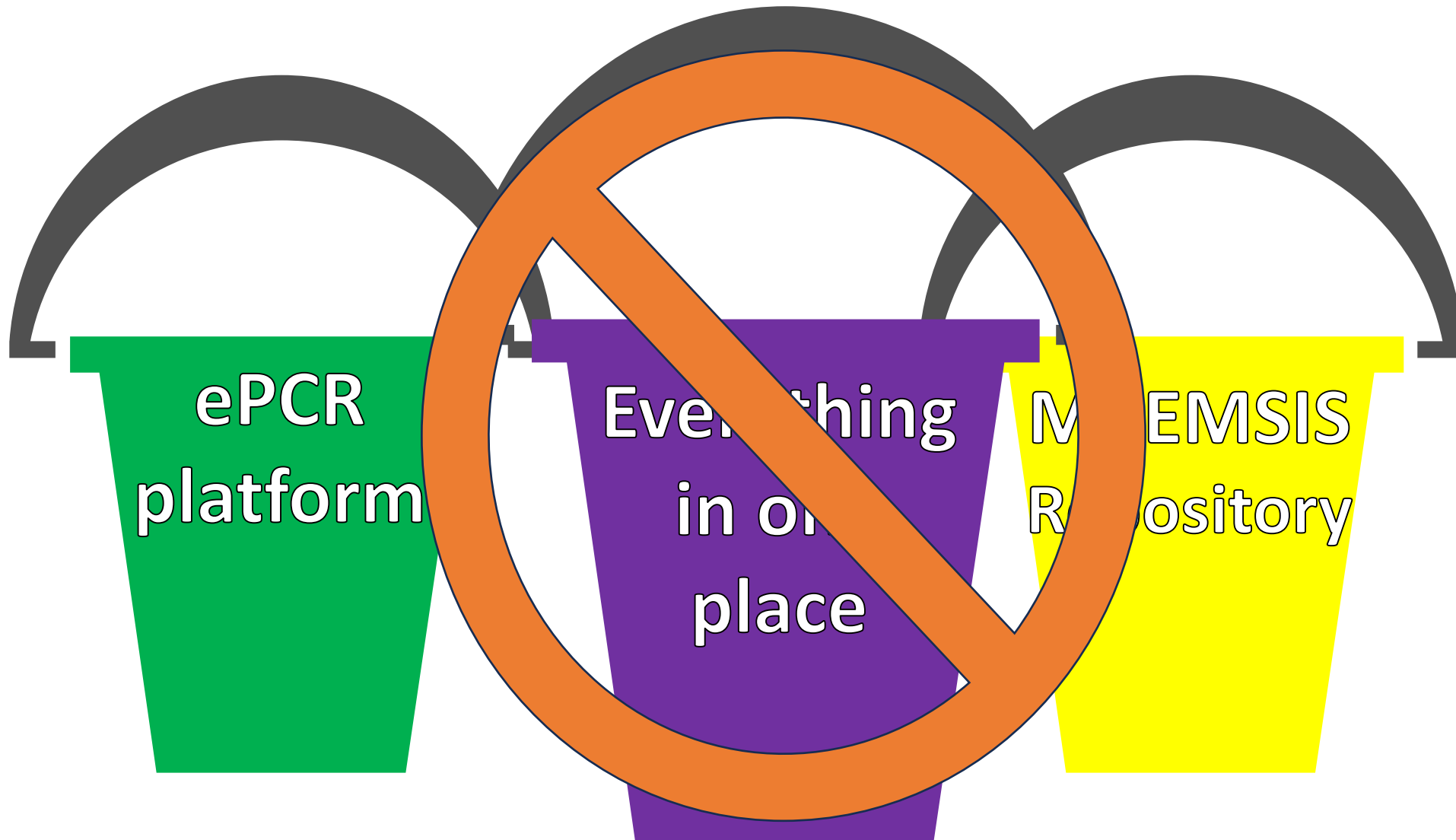
Objectives

- Identify the different aspects of the statewide PCR system.
- Design a tabular report to assess compliance & areas of improvement
- Design a summary report to communicate a desired message.
- Formulate ways to integrate the knowledge into messaging.

Name this.....



Buckets



Admin Setup



Agency Setup

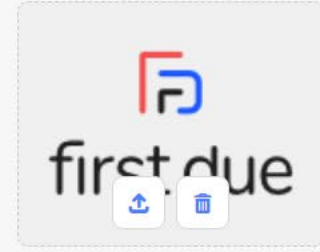
Save

- Dashboards
- Personnel
- Messaging
- Response
- Training
- Incident Documentation
- Assets
- Reports
- Vendor Directory
- Admin**
 - Agency Setup
 - Location List
 - Apparatus List
 - Users
 - Roles & Permissions
 - Client Data Sharing

- General Information**
- Organization
- Settings
- Security

GENERAL INFORMATION

Agency Logo



Agency Name

State of Michigan EMS (MI)

Short Code

SoME{

Fire Department Type

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Average Annual Call Volume

AGENCY HEADQUARTERS

Phone

000-000-0000

Address

Unit/Suite

City

State

Michigan

Zip Code





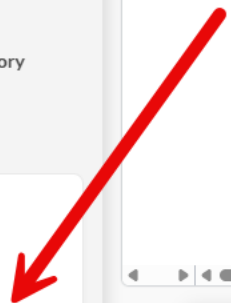
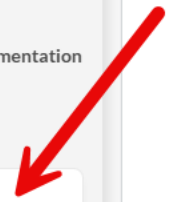
Default View

Filter

Actions New Apparatus

<input type="checkbox"/>	Apparatus Group	Name	Associate Dispatc...	Department Vehicle ID	Location	Fleet Vehicle Num...	Status	NFIRS Apparatus Type	Primary NFIRS Use	Actions
<input type="checkbox"/>	-	Ambulance 1	A1	A1		A1	Out of Service			

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 - Apparatus List
 - Users



Show: 20 50 100 Showing 1 to 1 of 1



All Personnel ▾

Filter

+ Add Personnel

<input type="checkbox"/>	Last Name	First Name	Rank	Shift	Fire Station	Role(s)	Status Code	Actions
<input type="checkbox"/>	Baker	Emily				System Administrator	Active	
<input type="checkbox"/>	Bergquist	Emily				System Administrator	Active	
<input type="checkbox"/>	Corey	Lance				System Administrator	Active	
<input type="checkbox"/>	Morrison	Alissa				System Administrator	Active	
<input type="checkbox"/>	Pantaleo	Anthony				System Administrator	Active	
<input type="checkbox"/>	Putman	Kevin				System Administrator	Active	
<input type="checkbox"/>	Rudzki	Robert				System Administrator	Active	
<input type="checkbox"/>	Wagner	John				System Administrator	Active	

Personnel List
Setup



- Dashboards
- Personnel
 - Personnel List
 - Setup
- Messaging
- Response
- Training
- Incident Documentation
- Assets
- Reports
- Vendor Directory
- Admin
- Upload Utilities
- Submit an Idea

Show: 100 250 500 1000 Showing 1 to 8 of 8

ePCR Setup



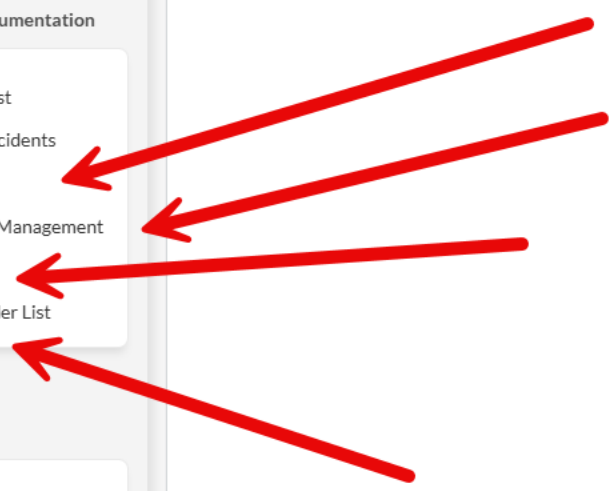
- Dashboards
- Personnel
- Messaging
- Response
- Training
- Incident Documentation
 - EMS Incident List
 - Deleted EMS Incidents
 - EMS Setup
 - Patient Record Management
 - EMS QA/QI
 - EMS Form Builder List
- Assets
 - Apparatus List
 - Location List
- Reports

Default View

Filter

Actions **New Apparatus**

<input type="checkbox"/>	Apparatus Group	Name	Associate Dispatc...	Department Vehicle ID	Location	Fleet Vehicle Num...	Status	NFIRS Apparatus Type	Primary NFIRS Use	Actions
<input type="checkbox"/>	-	Ambulance 1	A1	A1		A1	Out of Service			



Show: 20 50 100 Showing 1 to 1 of 1

Reporting

Search

Report List

All Reports (206)

Name: Description: Creation Date: Last Run Date: Module: Created By:

Apply Reset

Create Report

Show: 9 items selected

<input type="checkbox"/>	Name	Description	Created By	Created At	Modified By	Modified At	Last Run By	Last Run At	Module	Actions
<input type="checkbox"/>	Submissions summary by Month	date range defaults to YTD	Fire Departm...	2025-08-27 16:58:28	Fire Departmen...	2025-08-27 17:06:12	Lance Corey	2025-08-29 13:12:20	ePCR Reports	+ ✉ ✎
<input type="checkbox"/>	Agencies Submitting per Month		Fire Departm...	2025-08-27 16:32:24	Fire Departmen...	2025-08-27 18:04:13	Fire Departmen...	2025-08-28 09:41:26	ePCR Reports	+ ✉ ✎
<input type="checkbox"/>	FDR-SCH: Today's Scheduled O	Detailed information on eac...	First Due Emp...	2025-08-23 00:05:41	First Due Emplo...	2025-08-25 12:40:55			Scheduling	+ ✉
<input type="checkbox"/>	FDR-SCH: Today's Time Off (De	Detailed Time Off informati...	First Due Emp...	2025-08-22 23:58:50	First Due Emplo...	2025-08-23 11:22:26			Scheduling	+ ✉
<input type="checkbox"/>	FDR-SCH: Today's Time Off Tot		First Due Emp...	2025-08-22 21:03:17	First Due Emplo...	2025-08-23 11:22:53			Scheduling	+ ✉
<input type="checkbox"/>	FDR-SCH: Today's Staffing Tot		First Due Emp...	2025-08-22 20:57:22	First Due Emplo...	2025-08-23 11:23:28			Scheduling	+ ✉
<input type="checkbox"/>	FDR-NFIRS: Incident Demand t	Sum of incidents broken do...	First Due Emp...	2025-08-22 20:17:00	First Due Emplo...	2025-08-23 11:24:19			Incident Repo...	+ ✉
<input type="checkbox"/>	FDR-NFIRS: Incident Count by	Provides a breakdown of to...	First Due Emp...	2025-08-22 20:13:45	First Due Emplo...	2025-08-23 11:24:57			Incident Repo...	+ ✉
<input type="checkbox"/>	FDR-NFIRS: Incident Count by,		First Due Emp...	2025-08-22 15:58:30	First Due Emplo...	2025-08-23 11:25:54			Incident Repo...	+ ✉
<input type="checkbox"/>	FDR-NFIRS: Incident Type Sum	This report counts the num...	First Due Emp...	2025-08-22 15:35:25	First Due Emplo...	2025-08-23 11:26:34			Incident Repo...	+ ✉
<input type="checkbox"/>	FDR-IR: Incident Count by Prim	This report summarizes inci...	First Due Emp...	2025-08-17 14:32:22	First Due Emplo...	2025-08-17 14:32:50			Incident Repo...	+ ✉
<input type="checkbox"/>	FDR-IR: Incident Count by Prim	This report summarizes inci...	First Due Emp...	2025-08-17 14:23:36	First Due Emplo...	2025-08-17 14:24:20			Incident Repo...	+ ✉
<input type="checkbox"/>	FDR-IR: Incident Count by Prim	This report summarizes inci...	First Due Emp...	2025-08-17 14:13:26	First Due Emplo...	2025-08-17 14:21:20			Incident Repo...	+ ✉
<input type="checkbox"/>	FDR-NFIRS: Apparatus without	A component in the NERIS ...	First Due Emp...	2025-08-11 11:06:03	First Due Emplo...	2025-08-11 11:17:52			Incident Repo...	+ ✉

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 - Ad-Hoc Reports
 - Assets
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Create Report



- Basic Information**
- Data Source Configuration
- Report Type
- Columns
- Sort
- Criteria
- Summary Rows
- Grouping
- Report Schedule
- Filters
- Settings

Name (required) (*)

Description

Module

Include Regional Agencies?

Next



Create Report

- Basic Information
- Data Source Configuration**
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Data Source (required)

- ePCR History Medication
- ePCR Hospital Team Activation
- ePCR Medication
- ePCR Patient Complaint
- ePCR Procedure
- ePCR Protocol
- ePCR Reports
- ePCR Signature



Previous Next

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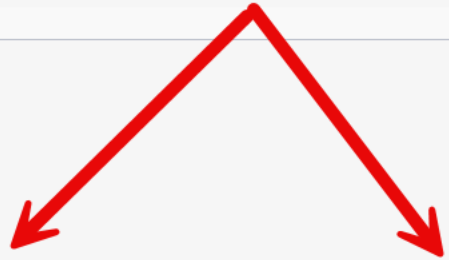




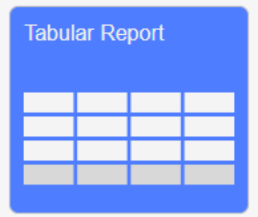
Create Report



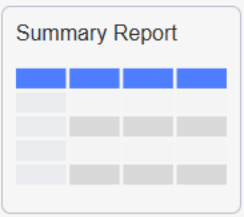
- Basic Information
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Report Type (required)



Tabular Report provide you the way to list your data in a simple form



Summary Report allow you to view your data along all the summary information

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Setup

Data Set Permissions

- Access History
- All Scheduling Data
- Apparatus
- Asset Checklist Question/Answers
- Asset Inspections (Completed)
- Asset Inventory
- British Columbia Incident Report Apparatus
- British Columbia Incident Reports
- Burn Permit
- Burn Permit Custom Columns
- Community Connect Notification

Grant Permission Remove Permission

Search

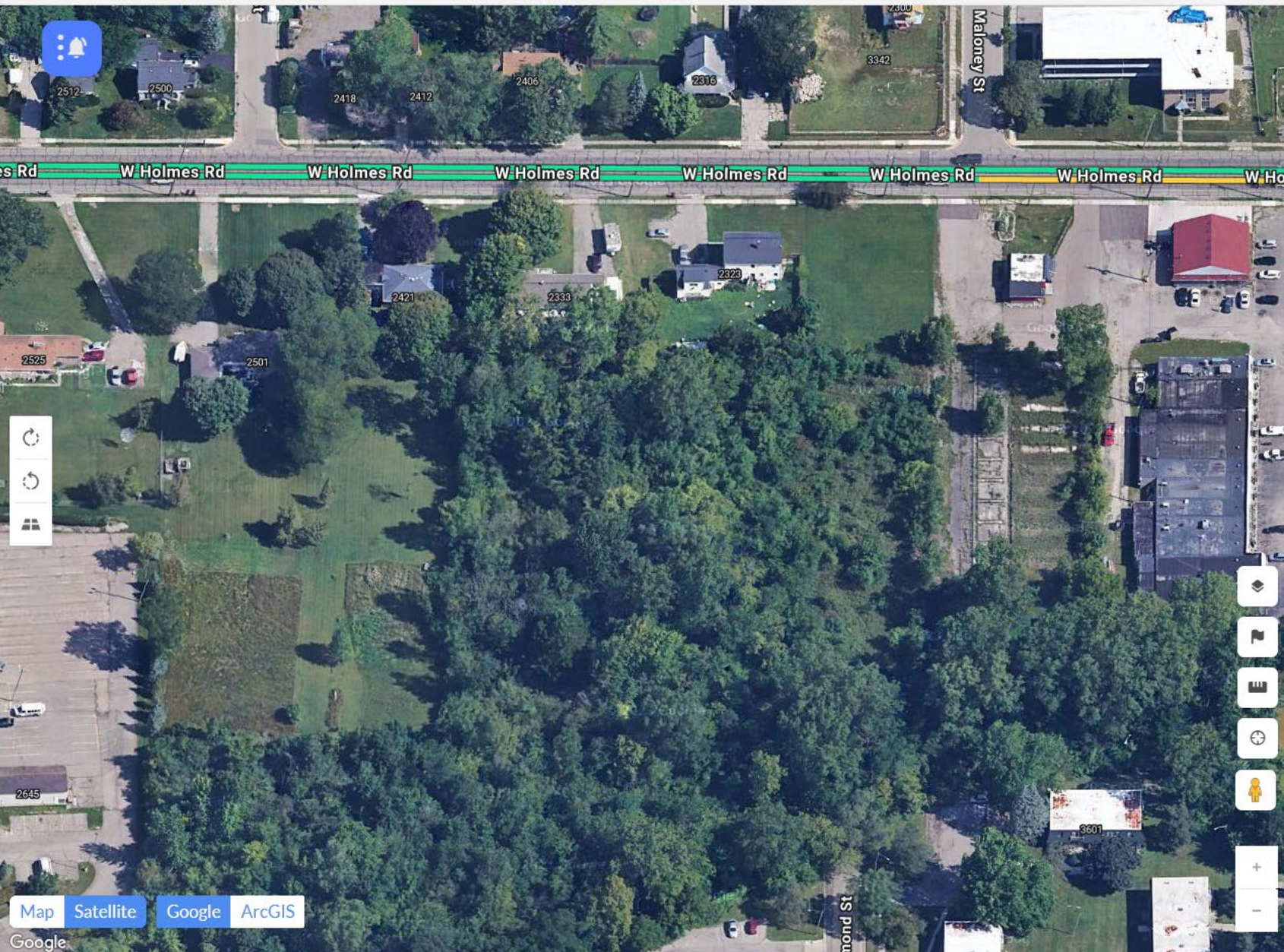
<input type="checkbox"/>	Roles	Has Permission	Actions
<input type="checkbox"/>	Agency Administrator	Yes	X
<input type="checkbox"/>	Battalion Officer	Yes	X
<input type="checkbox"/>	Community Risk Reduction Officer	Yes	X
<input type="checkbox"/>	Company Officer	Yes	X
<input type="checkbox"/>	CQI - SOM	Yes	X
<input type="checkbox"/>	EMS Director	Yes	X
<input type="checkbox"/>	Fire Marshal	Yes	X
<input type="checkbox"/>	Firefighter	Yes	X
<input type="checkbox"/>	Firefighter/Paramedic	Yes	X
<input type="checkbox"/>	Fleet Manager	Yes	X
<input type="checkbox"/>	Inspector	Yes	X
<input type="checkbox"/>	IT User	Yes	X
<input type="checkbox"/>	Logistics Admin	Yes	X

1 2 Show: 20 50 100 Showing 1 to 20 of 21

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Response View



Latest Incidents

All Calls

Dashboards

Personnel

Messaging

Response

Responder View

Dispatch Incident List

Dispatch Units

Dispatch Incident Types

Responder Setup

Training

Incident Documentation

Assets

Reports

Vendor Directory

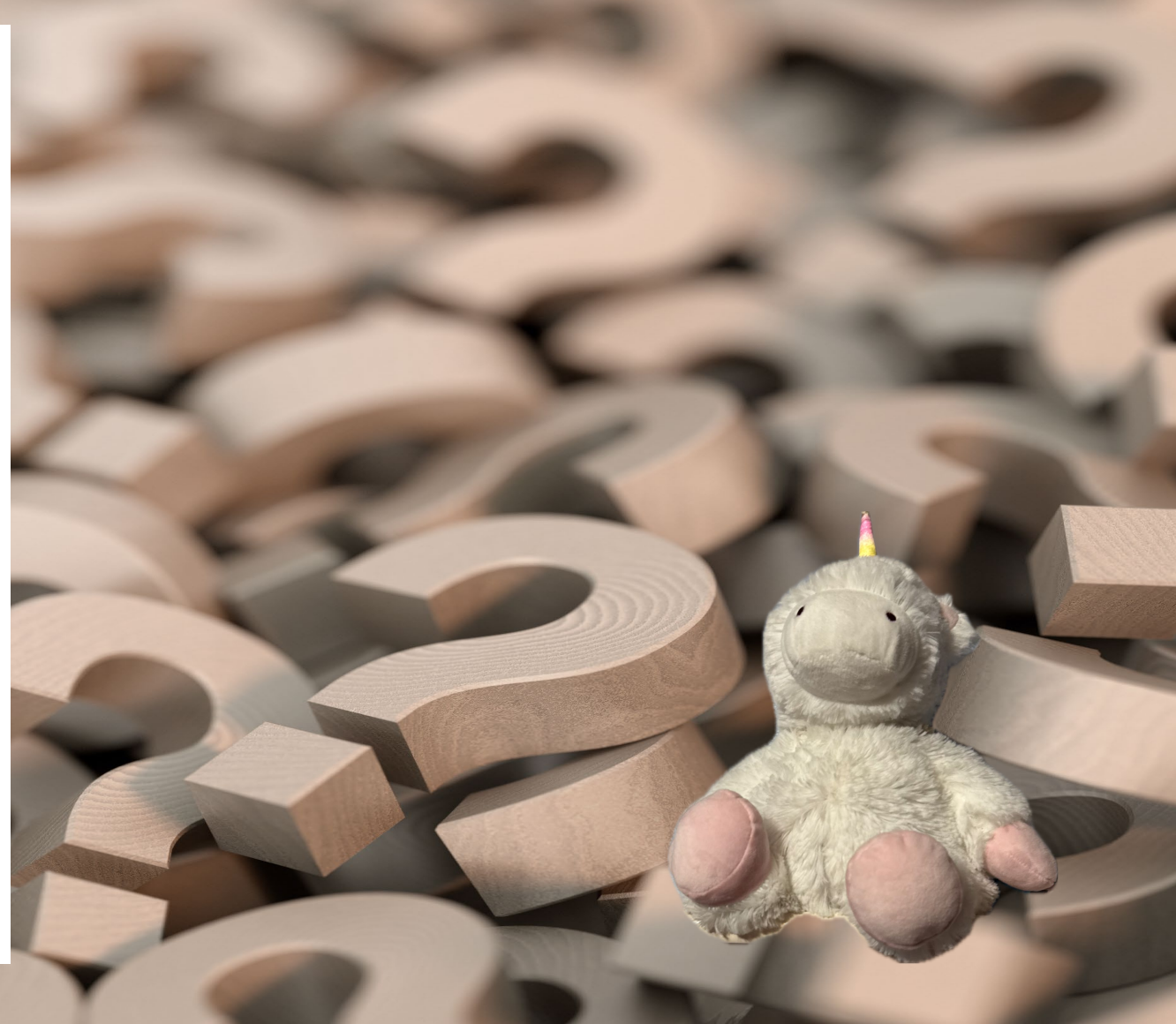
Admin

Upload Utilities

Map Satellite Google ArcGIS

Google

Review



Thank you!

Bureau of Emergency
Preparedness, EMS
and Systems of Care



Lance Corey
Quality Improvement and
Clinical Compliance Coordinator
Division of EMS
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