



**PLATINUM**  
EDUCATIONAL GROUP

AUGUST 2019

## EMS PROFESSIONS

The **Platinum Educational Group** monthly newsletter is dedicated to EMS instructors, administrators, and providers. If you have any questions please reach out to us anytime either by [email](#) or call **616.818.7877**.

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### It's Almost Time to go Back to School

The dreaded words to both student and teacher alike no matter what age group it is. As EMS programs are gearing up for another amazing year of learning and teaching, we want to say good luck and we are here to help. We have programs for State Certification and National Registry prep; plus reporting, scheduling and skills tracking for labs, clinicals, scenarios, portfolio, and appendix G requirements. Make this upcoming school year easier by looking at our solutions outfitted for EMS training institutions. You can read more about these products in this newsletter. Let's make this the best year for YOUR EMS classroom!

**If you are still using paper and pencil, stop the time consuming madness! If you are using another electronic platform, you are paying more and receiving much less! Let us show you an easier and better way!**

Make this upcoming school year easier by looking at our solutions outfitted for EMS training institutions! We have even made scheduling easy and at YOUR convenience! Learn more about how Platinum Educational Group can assist your program in this newsletter.

The Staff at Platinum Educational Group

Who is Platinum Educational Group, exactly?



As Platinum Educational Group continues to broaden the versatility of their solutions for healthcare professions, as well as increase our audience, we would like to remind people of who we are and

what we do!

We are staunch advocates for the highest degree of training for all EMS levels. **We are proud to boast the best study prep and skills tracking programs for each.**

**"Platinum Educational Group is always ahead of the ever changing game!" - Dr. Kelly Weller Ed.D, RN, LP EMS-C, Program Director EMS, Lone Star College-Montgomery**

**Factoid:** We have delivered over 180 new features to our customers, many at their request, since 2015!

**Our Mission:** Deliver valid and reliable testing, assessment, scheduling, skills tracking, and reporting solutions.

**Our Vision:** Every learner in the world can benefit from our solutions.



## Join Us in Maine for the Recipe for Success Series

**Day 1 (August 13, 2019): Instructional Techniques, Measurement, and Evaluation 8 AM to 5 PM (8 CE credits)**

Methods and implementation of techniques to create an educational environment where a student's success is nearly guaranteed.

**Day 2 (August 14, 2019): The Poor Man's Guide to Moulage 8 AM to Noon (4 CE credits)**

Designed to aid the instructor in creating realistic moulage and scenes without costing a fortune.

**The Patient is Loaded for Transport, Now What? 1 PM to 5 PM (4 CE credits)**

Designed to help participants prepare their students for what to do, say, and act after providing care at the scene and loading the patient for transportation.

[Click to Register](#)



## Facebook Photo Caption Contest! Win a \$25 Olive Garden Gift Card

July's Facebook contest winner received a gift card to Olive Garden! YUM!! (\$25 value)

**Congratulations to Tom Gerger who had the most "likes" on his photo caption!**

In addition to special contests, each month we randomly select a profile that has liked our [Facebook Page](#). That person/company receives an awesome "thank you" package from us! So, go ahead and give us a "like" **YOU MAY BE OUR NEXT WINNER!** June's awardee is **Jim Miller from Remington, IN.**



## 2019 Platinum Educational Group Scholarships Awarded

**Palm Beach State (FL) Paramedic Student Awarded National Scholarship**

The 2019 EMS scholarship was awarded to student Nicholas Holland. Mr. Holland is enrolled in Palm Beach State's Paramedic program located in Boca Raton, FL. Nick has a life long dream to become a career firefighter for one of the large South Florida departments. He strives to help his community to the best of his ability. "The fire service is built on a foundation of honor, camaraderie, and pride in doing the right thing no matter what the circumstance." stated Mr. Holland. Congratulations from all of us at Platinum Educational Group!

[View All Previous Scholarship Recipients Here](#)

# New Features Updates

By the Dev Team

[NEW FEATURES: July, 2019](#)

[NEW FEATURES: June 2019](#)

## EMSTESTING.COM

### Platinum Educational Group Solutions for EMS Training Programs

#### Top Five Reasons to Use EMSTesting

- True Computer Adaptive Testing Practice that mimics the format of the National Registry exam!
- Most Validated Solution available, over 160,000,000 responses to date!
- Over 5,000 question test bank; with questions FOR ALL provider levels!
- Group Testing feature turns learning into a fun game!
- EMSTesting can be used with any EMS textbook, regardless of publisher!

Join the hundreds of other programs that have adopted our solutions to make their EMR-EMT-AEMT-Paramedic program run as smoothly as possible! We offer the most reliable and valid testing on the market via [EMSTesting](#). We provide the only Computer Adaptive Testing (CAT) testing prep program that mimics the National Registry Exam! We will help your program raise your pass rates and we offer a [100% guarantee\\*](#) to back that!

**"I use EMSTesting for all my classes. The platform is great, easy to use, and tech support is super responsive!" - Caroline Scoville, Owner/Educator, Caroline Scoville EMS**

Easy Demo Scheduling!

## PLATINUMPLANNER.COM

### Top Five Reasons to Use PlatinumPlanner

- Ready for Appendix G changes since July 2018!
- Accreditation Standards! Meets/Exceeds what accrediting bodies are looking for!
- Customizable to meet YOUR program specific needs!
- Provides students with a FREE mobile app that works both online and offline!
- There is NO Institutional fee just a competitive nominal per-student fee!

In addition to testing, we also provide a complete skills tracking, scheduling and reporting solution called [PlatinumPlanner](#). This flexible program tracks schedules, skills, and patient encounters. It assists in clinicals, labs, and scenario experiences. It generates reports for student progress, accreditation standards, and [NREMT Portfolio requirements](#), and the recent [CoAEMSP Appendix G](#) changes! **Platinum Planner also offers free preceptor training - something our competitors do not!**

**Do not waste time tracking your students with paper and pencil! Stop paying more for inferior software! We have an easier and more cost-effective clinical tracking solution!**

**"Platinum Planner has made our training documenting so much easier, and whenever I need help, their tech support is on it. The best documentation software out there!" - Kelly Whitacre, Training Officer, Frederick County Fire and Rescue Department**

Easy Demo Scheduling!



By Valerie Amato, NREMT (Courtesy of EMSWorld)

In this three-part series, EMS World examines medical errors and preventable harm in the prehospital and in hospital settings. Medical errors are preventable events caused by procedural or communicative mistakes resulting in physical harm to or death of the patient. This series covers root causes of medical errors and how to implement measures to prevent them from occurring. The criticality of this systemic problem is indicated by a 2016 study conducted by Johns Hopkins University School of Medicine, which contends that medical errors are the third-leading cause of death in the U.S., citing "communication breakdowns, diagnostic errors, poor judgment, and inadequate skill" as primary causes of error. The study's data revealed an estimated 400,000 deaths occur every year in the U.S. as a result of medical error.

[Read Full Article](#)



## The Scholarly Column: How the Seasons Affect Attendance & The Learning Atmosphere in the College Setting

By Regina M. Sportsman, RMA, CMA (AAMA), BA, MM, MBA

I have been in higher education for ten years with for profit schools. In all schools I have taught a variety of different students quarterly, in a semester format and six-week modules. Those schools with quarter or semester systems always allotted for a break of at least a week and a maximum of three weeks. With schools that have programs on a modular system, the six-week increments are continuous and there is only a small break during the holiday season during the winter.

[Read Full Article](#)

## Policy on Unauthorized Publishing of our Content

By The Development Team, Platinum Educational Group

### Attention School Administrators and Instructors!

Platinum Educational Group has been transparent and diligent in informing schools about the need to protect our copyrighted content against unauthorized publishing onto several different "study" websites on-line.

**Per our terms and conditions (TOS):** Platinum Educational Group explicitly prohibits the storing and/or retrieving, downloading, copying, cutting and pasting, transcribing, or otherwise duplicating or distributing, displaying, posting, or modifying any PEG content, information, or materials. All users must agree to the terms of service after creating their account and are reminded of the TOS and consequences of violation before they are allowed to take any tests.

[Read Full Article](#)

**If you have any questions or concerns, please contact our Customer Support Team at 616.818.7877.**



## It's Hot, Look Professional Anyway

By John Todaro, BA, NRP, RN, TNS, NCEE (Courtesy of EMSWorld)

Recently I had a conversation with several EMS administrative personnel of varying titles. The subject was crews wanting hot weather uniforms for summer more specifically tactical shorts and t-shirts (in few cases polo shirts).

I should disclose that I live and work in Florida, where we have four seasons: somewhat hot, hot, very hot, and damn hot. So, I have some experience with hot environments and uniforms.

[Read Full Article](#)

## Upcoming Conferences & Expos!

[10/6/19 to 10/8/19 Savannah, GA - GAEMS](#)

[10/10/19 to 10/11/19 Lansing, MI - SMEMSIC](#)

[10/14/19 to 10/18/19 New Orleans, LA EMS World Expo](#)

[10/23/19 to 10/25/19 Reynoldsburg, OH OSFSI](#)

[All PEG Events!](#)



## News From Our Allies in Education

Every month we feature a key news snippet or other information from our allies in EMS Education. If you would like to connect and see how we can collaborate, [contact us!](#)



### Site Visitor Workshop to be Held at ACCREDITCON 2020

The CoAEMSP is increasing its site visitor cadre and is seeking Paramedic educators and physicians to become site visitors for CoAEMSP. The training workshop will be conveniently hosted in conjunction with ACCREDITCON, May 27-31, 2020, in Louisville, for those applicants who have been selected to be site visitors. [More details](#)



### NAEMT Annual Meeting - October 14th to 16th, 2019

Please join us for the NAEMT Annual Meeting in New Orleans, Louisiana, on October 14 to 16th, 2019. Held in conjunction with [EMS World Expo](#), the events, meetings and receptions provide time for NAEMT members to engage and socialize with association leaders and colleagues from around the nation and the world.

[More details](#)



### National Registry Reaches All Time High for Nationally Certified EMS Professionals

The National Registry of Emergency Medical Technicians today announced that more than 400,000 EMS professionals are currently nationally certified at the EMR, EMT, AEMT or Paramedic level – the highest amount in the 48 year history of National EMS Certification.

[More details](#)



### FAEMSE 2019 Scholarship Recipients Announced

FAEMSE has officially announced the 2019 FAEMSE Foundation Scholarship Winners. Scholarships are awarded twice a year for students wishing to pursue training in Emergency Medical Services. Scholarship awards include \$250 for EMT and \$500 for Paramedic.

[More details](#)



## Ask the Customer Support Team

**Q: My students have been reporting to me that they cannot take their tests when I activate Platinum Secure Testing. Is there any advice that I can offer them to help them gain access to their tests?** A: Platinum Secure Testing is a secure testing browser designed to allow students to take online tests but prevent them from accessing other websites while they test or running certain applications like Messenger, Skype, or other communication applications. As it does require that students close these other applications before Platinum Secure Testing will allow them to take their test, they should always make sure they don't have any extra programs running in the background. Additionally, here is a list of things they could try:

[Read Full Article!](#)

[Read past Q&A!](#)

**"I wanted to take a quick moment and comment on the absolute excellence of the platinum ed support service. I'm a student using their educational services, and I had some issues I needed help with. I was assisted by Mr. John Spencer, who helped me right away and was most communicative and efficient. I was very impressed and grateful."**



## Learn How Platinum Planner is Slaying Appendix G Changes

The Appendix G deadline has passed and the changes from CoAEMSP are in full effect! We want to make sure all educators are organized and prepared. We believe our software is the most equipped to help you be just that!

This prerecorded webinar will dive into how specifically Platinum Planner faces the upcoming Appendix G challenges. It is recommended that reviewers will have already watched a taped webinar on Appendix G by Gordy Kokx that can be found at the [CoA website](#). It is also recommended the participant already has a basic understanding of the function of Platinum Planner or similar software.

If you have **ANY** questions about the upcoming Appendix G changes or how we can help your program be best prepared, contact us. We are here to help!

**1 Hour Recorded Platinum Planner/Appendix G Webinar ([Watch Now](#))**



## Does your Program need Student Access Cards or Credit?

By John Zimmer, Client Relations Manager

Many programs still need to gain EMSTesting or Platinum Planner student access. There are three ways students can gain access into our programs:

1. EMS programs can purchase student access credit or cards directly through Platinum Educational Group; then the students reimburse through tuition or lab costs.
2. Students can purchase access cards through their institutions' bookstores.
3. Students can purchase access from our websites directly (EMSTesting, PlatinumPlanner, PlatinumTests) using their own credit/debit cards.

If you need student access for either EMSTesting, PlatinumTests or Platinum Planner, contact **John Zimmer** at 616-490-5395 or email [EMAIL](#).

If your annual license ends soon, please renew prior to expiration to avoid an interruption in service. If you have questions about your license renewal, contact **John Zimmer** at [EMAIL](#).



## Customer Showcase: Jane Bedford

Every Month we give a shout out to one of our valued customers! This month we would like to give a shout out to **Jane Bedford formerly of Nature Coast EMS**.

On June 18, long time EMS leader and Director of Education Jane Bedford, retired from a 40 year career in EMS. According to her mentors, Jane was an "out-of-the-box thinker and a "get it done" type of person. No project was too difficult to tackle. Jane, who was instrumental in many lifesaving projects, also spearheaded the creation of the Nature Coast Emergency Medical Institute, an EMT/Paramedic school in Citrus County, FL.

Jane was also recently awarded the Larry Jordan Hall of Fame award. The late Mr. Jordan served as a bureau chief for the EMS office and is cited as the visionary for much of what we have today in EMS here in Florida. Congratulations to Jane for receiving this hard earned and well deserved award.

Enjoy retirement from all of us at Platinum Educational Group! Thank you for your dedication to education and years of EMS service!